

## SAGE MAS 500



### CUSTOMER SUCCESS STORY

#### CUSTOMER

CRI Advantage, Inc.

#### INDUSTRY

Managed Services

#### LOCATION

Boise, Idaho

#### Number of Locations

One

#### Number of Employees

150

#### SYSTEM

Sage MAS 500

#### Modules in Operation

- Abra HR
- Abra Payroll
- Accounts Payable
- Accounts Receivable
- Cash Management
- eTimesheets
- General Ledger
- Project Accounting

## CRI Advantage Serves the Americas With Sage MAS 500 and Project Accounting

Hiring in-house experts to manage IT functions can be difficult and expensive. Many corporations throughout North and South America therefore outsource their IT management needs to CRI Advantage (CRI), experts in applications and infrastructure operations.

CRI Advantage helps clients realize greater value from existing IT investments. Its delivery teams typically reduce computer-related expenditures by between 20 and 50 percent while simultaneously improving service levels. The company specializes in integrating messaging, collaboration, data management, and Web management services. One of its showcase relationships is with Hewlett Packard, where CRI Advantage has managed mission-critical business and technology systems for 10 years.

#### Online Access from Canada to Chile

As the largest IT firm in Idaho, CRI maintains a diverse stable of employees including developers, designers, solutions architects, analysts, and project managers. This corps of consultants travels throughout the



western hemisphere providing services at customer locations. Although the majority of clients are billed on a flat per-unit basis, it is essential that CRI's workforce report their hours and other associated costs promptly and accurately for project management purposes at headquarters.

CRI Advantage recently upgraded its Sage MAS 500 ERP system to take advantage of the eTimesheets and Project Accounting modules, which integrate to form a seamless system throughout the enterprise. Field consultants enter hours worked on individual projects using eTimesheets from a Web interface. Data is automatically delivered to Project Accounting for

#### CHALLENGE

Collect hours from geographically dispersed workforce, allocate expenses to multiple clients, and provide enterprise-wide data sharing.

#### SOLUTION

Sage MAS 500 with Project Accounting and eTimesheets modules.

#### RESULTS

Sophisticated project analysis made possible by fully integrated cost reporting system.



Your business in mind.

