



## CUSTOMER SUCCESS STORY

**CUSTOMER**

Arc-diversified, Inc.

**INDUSTRY**

Nonprofit manufacturing

**LOCATION**

Cookeville, Tennessee

**Number of Locations**

One

**Number of Employees**

185

**SYSTEM**

Sage MAS 500

**Modules in Operation**

- Accounts Payable
- Accounts Receivable
- Advanced Manufacturing
- Advanced Planning and Scheduling
- Alerts
- Cash Management
- Engineering Change Management (ECM)
- General Ledger
- Inventory Management
- Material Requirements Planning (MRP)
- Purchase Order
- Sales Order

## Arc-diversified and Sage MAS 500: Jobs for People With Disabilities

Arc-diversified, Inc., is the ultimate win-win idea. It's a nonprofit organization that manufactures and packages Granny Bunt's Bakery Mix, pudding mixes, icings, oil, instant milk, unitized group rations, and other food items needed by the government. At the same time, it provides jobs for people with disabilities who might otherwise be unable to earn a competitive wage, and helps them to be contributing members of their communities.

One of a handful of agencies of its kind in the nation, Arc-diversified supplies the military, food banks, and schools from its USDA-approved facility. More than 80 percent of its employees have special needs. Thanks to Arc's coaching and on-the-job training programs, many employees are able to transfer their work skills to subsequent positions in local industry.

### Special Workforce, Extraordinary Success

Arc's concept was such a winner that in just five years the company more than tripled its employee base. Sage MAS 200 ERP served as its original business system. But the



Home of Granny Bunt's Family of Fine Products

software was never created to handle the enormous manufacturing volumes currently being generated by Arc. The company added standalone databases as long as possible, then went shopping for a system that incorporated heavy-duty manufacturing capabilities.

"Sage MAS 500 ERP offered everything in one integrated solution, including accounting, manufacturing, and inventory management," says Melissa Wilson, customer service manager.

Sage MAS 500 has automated a wide range of manufacturing tasks at Arc. The MRP module schedules production and defines when raw materials and packaging

**CHALLENGE**

Rapid expansion of product lines mandated move to automated manufacturing management and consolidation of multiple databases.

**SOLUTION**

Sage MAS 500 with complete suite of financial and manufacturing modules, including Advanced Manufacturing, Advanced Planning and Scheduling, Inventory Management, and Alerts.

**RESULTS**

Audit preparation time cut by 30 percent; shipping paperwork drastically reduced; detailed transaction tracking now possible with a single click.

